

25th July 2025

Subject: Revised Room Tariffs & Cancellation Policies – Effective from 15-Sept-2025

Dear Members,

Warm greetings from **The Club Mahabaleshwar**.

This is to inform you of the **revised room tariffs**, which will be applicable from the **upcoming booking commencing September 15, 2025**.

These changes come after a gap of over two years without any tariff revisions. Despite rising inflation, increasing costs of consumables, and service charges, the Club has made every effort to **continue offering our members exceptional value**. In line with this, we have also introduced **several enhancements and added facilities**, including:

- Upgraded rooms
- Installation of **mini fridges and hand showers in all rooms**.
- Introduction of **air-conditioning both hot and cold in All rooms (Except A and B block) from 15th September 2025**
- Upgrades to the Golf Course, Paddle & Pickle courts and jungle walking track.

We are proud to state that even with these enhancements, our tariffs remain **highly reasonable compared to industry peers**.

Additionally, please take note of **revisions to our room cancellation and modification policy**, effective from **September 15, 2025**. A detailed copy of the new policy is attached for your reference.

We're also pleased to share that our **online booking portal** is in the final stages of development. It is taking some time as we are committed to making it user friendly and intuitive specially for our senior members. While we look forward to launching this system soon, we request you to continue using the existing booking process.

We hope you will welcome these changes in the spirit of continued growth and member service, and we look forward to hosting you during the upcoming season.

Warm regards,



Manisha Gokhale Shah
President – The Club Mahabaleshwar

Please note:-

- Pet friendly rooms – “D” and new “C” block
- Rooms with wheelchair accessibility: - “D” & New “E” Blk and B-1
- AC rooms – All rooms except A and B blocks (Rs.1000/-+GST per day per room extra on Usage only)
- Fridge in all rooms
- Single occupancy Rooms:- A1, A3, A7, A8, A9, B9, C9, C10, D1, D2, E1, E2.

ROOM TARIFF REVISION
W.E.F. 15th September 2025

All Tariffs are Per Room, Per Day Inclusive of GST.

Sr. No.	Revised Tariff	<u>Regular Days</u> <u>(Including Weekends)</u>	<u>Special Days</u> <u>(Diwali, Christmas & New Year)</u>
		Total incl. GST	Total incl. GST
1	MEMBER (Double Occupancy)	5460.00	6552.00
2	Extra Adult (10 & above 10)	2170.00	2604.00
3	Extra Child (5 & above 5 up to 10)	1085.00	1302.00
4	MEMBER (Single Occupancy in Double room)	4410.00	5292.00
5	MEMBER (Single Occupancy in single room)	2730.00	3276.00
6	MEMBER Senior Citizen (65 & above) Double Occupancy	4914.00	5896.80
7	Extra Adult (Senior Citizen)	1953.00	2343.60
8	MEMBER (Senior Citizen) Single Occupancy in double room	3969.00	4762.80
9	MEMBER (Senior Citizen) Single Occupancy in Single room	2457.00	2948.40
1	TEMPORARY MEMBER (Double Occupancy)	9930.00	11868.80
2	Extra Adult (10 & above 10)	3727.00	4448.80
3	Extra Child (5 & above 5 up to 10)	1863.50	2224.40
4	TEMPORARY MEMBER (Single Occupancy in double room)	8060.00	9648.40
5	TEMPORARY MEMBER (Single Occupancy in single room)	4965.00	5934.40

Additional Notes:

- A charge of **₹210 (inclusive of GST)** per person will apply for each **barbecue session**.
- The following rooms are designated and charged as **single occupancy rooms**: **A1, A3, A7, A8, A9, B9, C9, C10, D1, D2, E1, E2**.
- Use of **air conditioning (A/C)** where available (in select rooms) is **on request** and will incur an additional charge of **₹1,000 + applicable GST**.
- The **age of the Member** will be considered for **senior citizen status**, as applicable under Club rules.

Room Cancellation & Modification Policy

Effective Date: 15th July, 2025

1. Purpose

This policy outlines the terms under which Members and Temporary Members may cancel or modify their room reservations at ***The Club Mahabaleshwar***. It covers changes to stay dates, guest names and other relevant booking details.

2. Modification Policy

- Only **one modification** is permitted per booking.
- All modifications are **subject to room availability**.
- Requests must be made **in advance** through official communication channels.

3. Cancellation & Modification Charges

A. Member & Temporary Member Bookings

Regular Days (Including Weekends)

Time of Cancellation	Cancellation Charges	Modification Charges
More than 7 clear days before arrival date	10% of total booking amount	No charge
Between 2–7 clear days before arrival date	20% of total booking amount	₹1,000 per room, per day
Less than 2 days or No-show	100% of first 2 days' booking amount	Treated as cancellation

Special Days (As Declared Each Year For Diwali, Christmas & New Year)

Time of Cancellation	Cancellation Charges	Modification Charges
More than 30 clear days before arrival date	10% of total booking amount	No charge
Between 7–30 days before arrival date	20% of total booking amount	₹2,000 per room, per day
Between 2–7 days before arrival date or early departure	50% of total booking amount	₹3,000 per room, per day
Less than 2 days or No-show	100% of total booking amount	Not allowed

B. Group Bookings (Full or Partial)

Complete Group Cancellations

Time of Cancellation	Cancellation Charges	Modification Charges
More than 7 clear days before arrival date	₹20,000 forfeited from security deposit	No charge
Between 2–7 clear days before arrival date	20% of total booking value	₹5,000 per modification request
Less than 2 clear days before arrival date	50% of total booking value	No modification permitted

Partial Room Cancellations in Group Bookings

Time of Cancellation	Cancellation Charges	Modification Charges
More than 7 clear days before arrival date	10% of cancelled room(s) value	No charge
Between 2–7 clear days before arrival date	20% of cancelled room(s) value	₹1,000 per room per day room
Less than 2 clear days before arrival date	100% of cancelled room(s) value	No modification permitted

Note:

- Group modifications include changes to guest names, dates, number of rooms.
- Only **one free modification per group booking** is allowed.
- Modifications that **increase the booking value** (e.g. adding rooms or nights) will **not incur modification charges**.
- Group booking Guests details must be shared before 7:00 pm prior to arrival date, thereafter no changes to guest names will be permitted.

4. Cancellation Charge Waiver Policy

Cancellation charges **may be waived** in cases of bereavement involving:

- Parents, spouse, children, siblings, or in-laws.

Conditions:

- Subject to **approval by the Room Booking Committee Chairperson**.
- Must be supported by **valid documentation**.
- Requests must be made **via email** with all supporting materials.

Note: Refunds are granted **at the sole discretion** of the Committee.

5. How to Modify or Cancel Your Booking

You may contact us through any of the following methods:

-  **Email:** bookings@clubmahabaleshwar.net
-  **Phone:** +91 02168 260221 / 02168 260034
- Cancellation and modification accepted only in writing by email

Include in your email:

- Member Name & Membership ID
- Original Reservation Number
- Detailed Request (dates, names, rooms, etc.)
- Contact Number & Registered Email ID

6. Additional Terms

- All changes are **subject to availability** and **not guaranteed**.
- No-shows without prior notice will be **charged the full stay amount**.

7. Confirmation Process

- Booking and modification confirmations will be sent via **Email** after approval.

8. Need Assistance?

Our team is here to help.

The Club Mahabaleshwar, Mahabaleshwar – 412 806,
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 bookings@clubmahabaleshwar.net